

# darleys

## restaurant & terrace

### Accessibility for Disabled Customers

Our aim at Darleys is to make all customers feel welcome and give them all a great dining experience and we're committed to making sure that this includes disabled people.

Darleys is based in an old listed building with real limitations on the amount of space we have available and some of the ways in which people can access the restaurant. Because of this we wanted to make sure that people knew exactly what access is like so that they can either call ahead to make sure a specific facility is available or perhaps decide that another restaurant might have facilities that suit them better.



## Car Parking

There are only a limited number of parking spaces here at the restaurant. We have recently designated one of these bays as an accessible bay.

There is also drop off space right outside the main entrance.

## Entrances

We are a listed building and there is stepped access at the front of the building. We have a portable ramp which we are more than happy to use to help you and your party – please let us know if you need this service when making your booking.

Level access can be made available via a fire escape to the side of the building if you can give us some notice

## Getting around the restaurant

The restaurant is not a big room but we have ensured that in all areas there is around 70cm clear space to get around. This is wide enough for most manual wheelchairs but we are afraid would not be able to accommodate larger and powered mobility equipment. There is a single step up to the dining area which can be accessed using the portable ramp.

## Toilets

**NB: We do not have a 'traditional' wheelchair accessible toilet**

We have tried our best to overcome this issue but unfortunately we simply do not have the ability to install a traditionally proportioned wheelchair accessible toilet.

As a reasonable adjustment we have added an additional lock to the inside of our larger toilet which is traditionally used as the Gents. This will allow the space and privacy for someone who is able to transfer from outside the cubicle to gain access. This toilet is accessible for both our male and female guests.

## Table Allocation

Where possible we will make sure to reserve you a table which meets your needs regarding accessibility – but this is only possible if we are aware of your needs at the time of booking so please make sure you let us know.

## Menus

For guests that might find the written word a barrier to our service all of our senior staff are trained and prepared to be able to talk you through the menu.

## Contact

If you have any specific questions or requests at all please do not hesitate to contact the restaurant.